WORKWAVE® PestPac

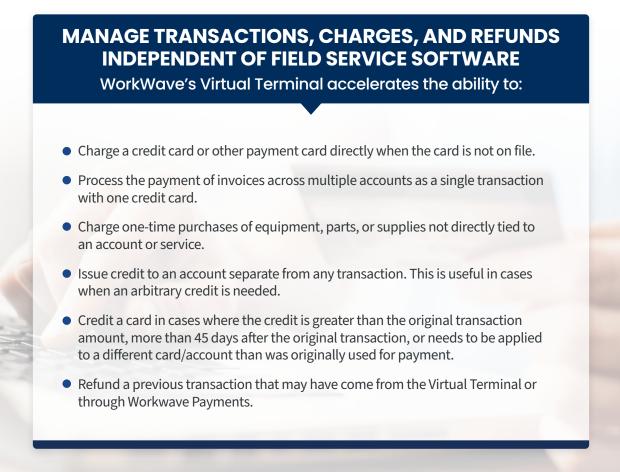## Simplify Transactions With
WORKWAVE'S VIRTUAL TERMINAL

WorkWave's Virtual Terminal is a standalone card processing platform that can be used to manually enter and process charges or credits back to a credit card from outside of WorkWave software.* WorkWave customers can use the Virtual Terminal to quickly and easily manage special circumstances, such as payments or credit transactions that do not require the physical presence of a credit card or other issues that need to be handled outside of standard operational processes.

MANAGE TRANSACTIONS, CHARGES, AND REFUNDS INDEPENDENT OF FIELD SERVICE SOFTWARE
WorkWave's Virtual Terminal accelerates the ability to:

- Charge a credit card or other payment card directly when the card is not on file.

- Process the payment of invoices across multiple accounts as a single transaction with one credit card.

- Charge one-time purchases of equipment, parts, or supplies not directly tied to an account or service.

- Issue credit to an account separate from any transaction. This is useful in cases when an arbitrary credit is needed.

- Credit a card in cases where the credit is greater than the original transaction amount, more than 45 days after the original transaction, or needs to be applied to a different card/account than was originally used for payment.

- Refund a previous transaction that may have come from the Virtual Terminal or through Workwave Payments.

WorkWave Virtual Terminal is a flexible option, but should only be used in special circumstances; credit card or ACH transactions done through the Virtual Terminal will NOT create a payment, reverse a payment, adjust the account balance, or pay off invoices in your software. Manual efforts will be needed to reconcile accounting and reporting.

* WorkWave Payments is required for use of WorkWave Virtual Terminal.