

PESTPAC® CUSTOMER NOTIFICATIONS

Automated Pest Control Service Reminders

Save time, in the office and in the field, and reduce missed appointments with service notifications, reminders, and even collection calls. With PestPac Customer Notifications you can create custom automated pest control service reminders to be sent via text message or phone call, on-demand or at a scheduled time.



Provide Quality Service and Improve Customer Satisfaction

- Reduce administrative time confirming appointments
- Be more efficient with fewer missed appointments and time on the road
- Improve customer satisfaction by reminding customers of their appointment and allowing them to confirm or reschedule
- Improve employee satisfaction by freeing up time for other work



Communicate Quickly and Reliably With Customers Via Phone or Text

- · Create customized text-to-speech messages
- Automate the sending of customer communications
- Instantly confirm or reschedule appointments
- Automatically log the results of all communications in the PestPac account
- Track confirmations for each service order

I love the Customer Notifications Feature.

WE'VE BEEN ABLE TO INCREASE PRODUCTIVITY

and decrease the number of missed appointments due to this feature.

- Becky, Border Pest Control

