

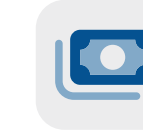
RESPOND. RESOLVE. RECORD.

PestPac Actions provides guided shortcuts for your agents to solve the most common customer requests quicker and in less clicks.

86%
of consumers are
willing to spend more
for a great customer
experience

SAVE TIME AND REDUCE ERRORS

BILLING



Send payment links via text, email or webchat for fast, secure payments

SCHEDULING & RESCHEDULING

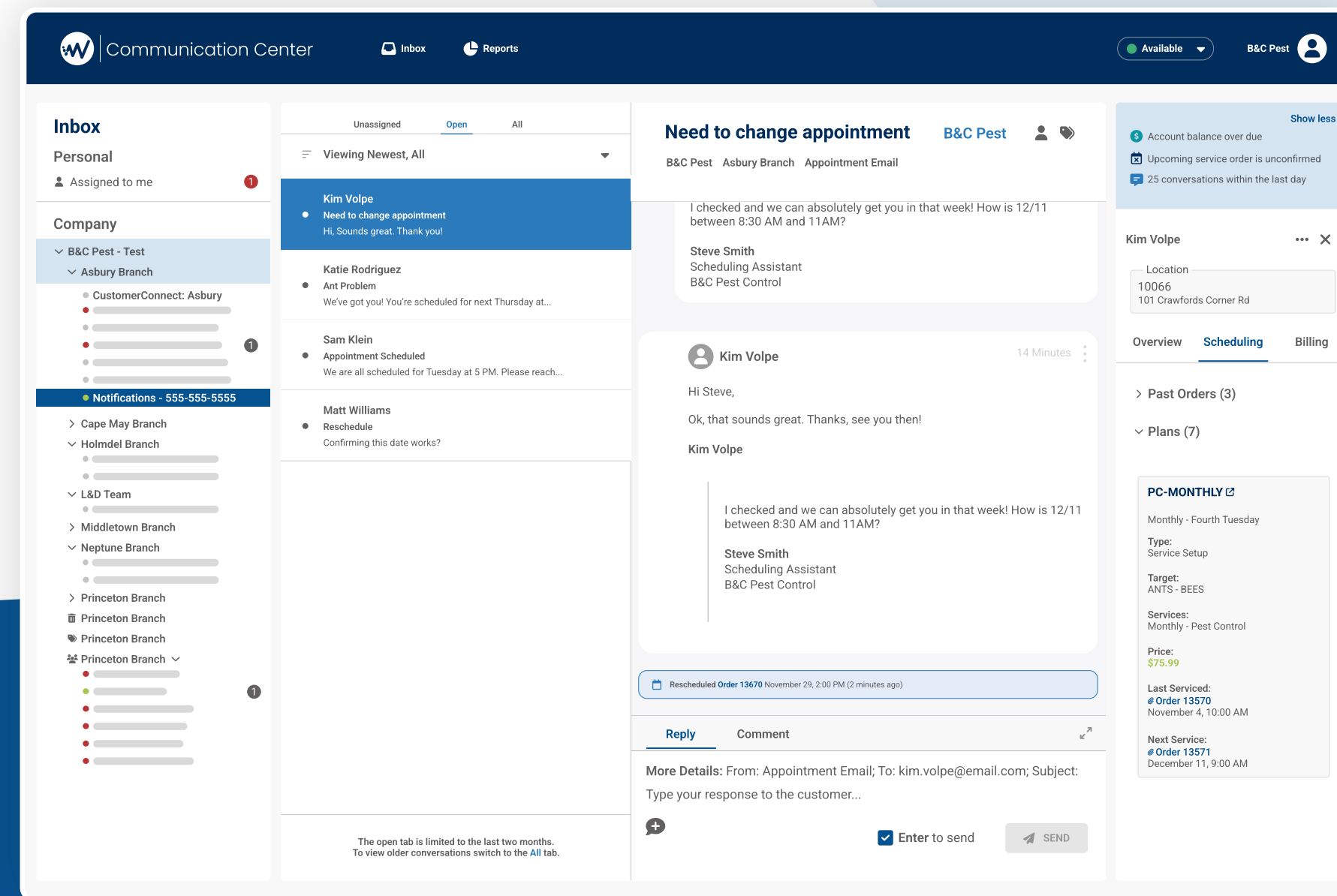


Modify existing appointment and create new service appointments without leaving Communication Center

PestPac Actions is a game-changer – for both your employees and your customers. Helping you to streamline common actions and minimize errors for faster more satisfying customer interactions.

FOR YOUR AGENTS

- ✓ Complete repetitive actions with fewer clicks
- ✓ Increase the volume of customers served without increasing staff
- ✓ Empower novice PestPac users to address customer concerns
- ✓ Shorten and simplify customer service representative (CSR) training in PestPac
- ✓ Save time by staying in one application



FOR YOUR CUSTOMERS

- ✓ Get faster resolution for requests or issues
- ✓ No longer have to provide account information over and over
- ✓ Schedule, reschedule or cancel appointments with ease
- ✓ Communicate in their preferred way whether that be text, email or chat

Are you ready to start saving time on everyday tasks, servicing more customers and ensuring customers contact you first when pests come calling? IT'S TIME TO SEE WHAT COMMUNICATION CENTER AND PESTPAC ACTIONS CAN DO FOR YOUR PEST CONTROL OPERATION!