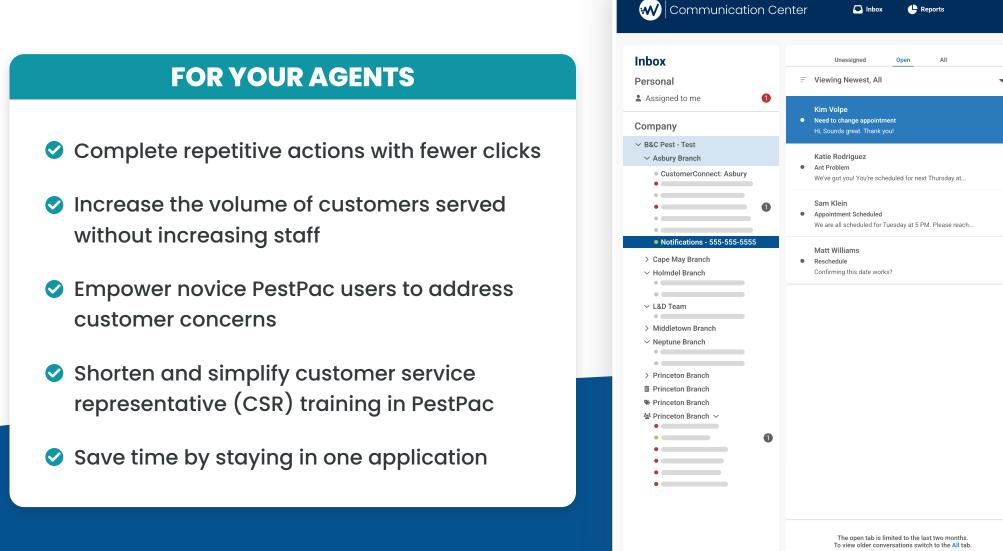


### **RESPOND. RESOLVE. RECORD.**

PestPac Actions provides guided shortcuts for your agents to solve the most common customer requests quicker and in less clicks.

## PestPac Actions is a game-changer – for both your employees and your customers. Helping you to streamline common actions and minimize errors for faster more satisfying customer interactions.



Are you ready to start saving time on everyday tasks, servicing more customers and ensuring customers contact you first when pests come calling? IT'S TIME TO SEE WHAT COMMUNICATION CENTER AND PESTPAC ACTIONS CAN DO FOR YOUR PEST CONTROL OPERATION!



# **SAVE TIME AND REDUCE ERRORS**



Send payment links via text, email or webchat for fast, secure payments

### **SCHEDULING & RESCHEDULING**



Modify existing appointment and create new service appointments without leaving Commuication Center

	ed to change appointment B& Pest Asbury Branch Appointment Email	C Pest 💄 📎	<ul> <li>Account balance over du</li> <li>Upcoming service order i</li> <li>25 conversations within t</li> </ul>	s unconfirr
	I checked and we can absolutely get you in that wee between 8:30 AM and 11AM? <b>Steve Smith</b> Scheduling Assistant B&C Pest Control	sk! How is 12/11	Kim Volpe Location 10066 101 Crawfords Corner Rd	••
	<b>&amp; Kim Volpe</b> Hi Steve, Ok, that sounds great. Thanks, see you then! <b>Kim Volpe</b>	14 Minutes	Overview Schedulin > Past Orders (3) < Plans (7)	g B
	I checked and we can absolutely get you in th between 8:30 AM and 11AM? <b>Steve Smith</b> Scheduling Assistant B&C Pest Control	at week! How is 12/11	PC-MONTHLY C Monthly - Fourth Tuesday Type: Service Setup Target: ANTS - BEES Services: Monthly - Pest Control Price: \$75.99	,
Resc	neduled Order 13670 November 29, 2:00 PM (2 minutes ago)		Last Serviced: @ Order 13570 November 4, 10:00 AM	
Rep More D	y Comment	email com: Subject:	Next Service: @ Order 13571 December 11, 9:00 AM	

#### **FOR YOUR CUSTOMERS**

- Get faster resolution for requests or issues
- No longer have to provide account information over and over
- Schedule, reschedule or cancel appointments with ease
- Communicate in their preferred way whether that be text, email or chat

