

NOW IN COMMUNICATION CENTER:

EMAIL FUNCTIONALITY

Enabling customer communication across platforms is key to keeping your customers satisfied, which is why **Communication Center now supports email communication!** With all of your communications in one place, you can spend more time serving your customers and less time on busywork.

| Inbox | Unamigred Open All | Need to change appointment B&C Pest 💄 🖤 | Show I |
|---|--|--|---|
| Personal | 7 Viewing Newest, All | B&C Pest Asbury Branch Appointment Email | Upcoming service order is unconfirmed 25 conversations within the last day |
| Assigned to me Company B&C Pest - Test Asbury Branch CustomerConnect Asbury | Kim Volpe Nood is change appointment H. Bounds groot. Thank poul | I checked and we can absolutely get you in that week! How is 12/11 between 8:30 AM and 11AM? Steve Smith | Kim Volpe |
| | Katle Rodriguez Art Problem We've got you' You're scheduled for nevt Thursday at | Scheduling Assistant B&C Pest Control | Location 10066 101 Crawfords Corner Rd |
| • | Sam Klein Appointment Scheduled We are all acheduled for Tuesday at 5 PM. Please reach | Kim Volpe 14 Minutes | Overview Scheduling Billin |
| > Cape May Branch e Ri | Matt Williams • Reschedule Confirming this date works? | Ok, that sounds great. Thanks, see you then! Kim Volpe | Plans (7) |
| | | 1 dekoled and we can absolutely get you in that week! How is 12/11 between 8/20 AM and 11AAP Steve Smith Schedung Admitshel 880 Pred Control | PC-MONTHLY C Mostly - Fourth Tuesday Type: Service Serup Mostly - Fuel Control Proce Proce Proce |
| | | Bescheduled Order 13870 November 29, 200 PM (2 minutes opp) | Last Serviced # Order 13570 November 4, 10:00 AM |
| | | Reply Comment | Next Service: |

Complete email tasks with 50% FEWER CLICKS compared to your

current workflows

WITH COMMUNICATION CENTER, YOU CAN NOW:



Send, receive and record emails in one place

Automatically match emails with customer Location in PestPac Connect with Gmail and Microsoft 365 using simple sign-in*

BEST OF ALL, COMMUNICATION CENTER'S EMAIL FUNCTIONALITY SAVES YOUR TEAM TIME, EFFORT AND CONFUSION.

BENEFITS FOR YOUR TEAM INCLUDE:

- Eliminating the need to toggle between applications
- Automatically saving email conversations to customer accounts no more copy and paste!
- 🕑 Owners are clearly assigned to each conversation, helping to avoid duplicate responses
- Stronger team collaboration without creating countless email threads
- Easy access to customer data and account histories when responding to emails

When you streamline customer communication, you simultaneously boost your team's efficiency and inspire customer satisfaction.

Learn more about how Communication Center can empower your team today!