

## **PestPac Online Reviews**

## **Build a Positive Business Reputation**

Without customer reviews, you may not know how your customers feel until they decide that it's time to look elsewhere for pest control. Chances are you're also missing out on potential new business when your leads decide to go with a company that has more reviews.

That's why WorkWave PestPac makes it easy to automate feedback generation and stay on top of what your customers have to say!

## With PestPac's Online Reviews,

you can easily monitor and maintain a positive online business reputation. With a consolidated dashboard that automatically indicates which reviews should be addressed and tracks which employees are engaging customers to get new reviews, PestPac's Online Reviews module gives you the ability to measure and drill down into your overall satisfaction rating. PestPac integrates this experience with the customer profile to provide well-guided customer service representative interactions, allowing your team to provide an even greater experience moving forward.

Since implementing PestPac Reviews, we've received

250-300 customer reviews.

 Christine Fernandez, Director of Operations, Rose Pest Solutions

