



PestPac

by WORKWAVE®

FLEXIBLE LEARNING WITH WORKWAVE

At WorkWave, we recognize the importance of educating our customers and delivering training that empowers them to learn the way they want to learn. That's why we offer a blended approach: to ensure optimal comprehension of our software.*

Online learning and weekly meetings with dedicated implementation specialists



Blended Learning (Combination of Self-paced & Assisted Learning)

We know not everyone learns the same way. We offer a blended approach to ensure optimal comprehension of our software through self-paced online training coupled with assisted learning sessions.

Self-Paced 24/7 Online Learning: Enroll in an onboarding learning path and build your foundational software knowledge immediately. Leverage the 24/7 WorkWave University (WWU), where each course in the structured path guides your learning and explains the what, why and how of PestPac.

Focused Weekly Sessions: Weekly meetings with your dedicated implementation specialist complement and reinforce your online learning, ensuring you can quickly learn how to apply PestPac in your environment.

Online tutorials



PestPac Training Tutorials

Need a refresher on the basics? These training tutorials cover getting started with PestPac (including intros to Company Setup and Lookup Tables), adding employees, services and tax codes. There are additional tutorials for creating, generating and posting orders, and using the Appointment Scheduler.

Self-service knowledge base



PestPac Community

A self-service platform and knowledge base that includes how-to articles and videos for setup, usage and best practices, as well as the opportunity to network with other pest control professionals.

Pendo



Integrated Product Tooltips

Continue to learn while logged into the software with info tooltips, walk-through guides, and direct links to Community.

Live webinars



Monthly Webinars

Live webinars that use a blend of instructional and information sessions to learn how to use PestPac, apply it to your business, and feature tips and tricks to get the most out of PestPac.

Industry experts help you become the Best in Pest



Professional Services

Work 1-on-1 virtually or in person with a specialist to best align your operations, workflows, and reporting needs to WorkWave solutions.

*WorkWave Professional Services are available for an extra cost - For more information on our offerings, or to request pricing, please visit pestpac.com/professional-services