PestPac by WORKWAVE

GETTING STARTED WITH PESTPAC, MADE EASY

Starting with a new software doesn't have to be difficult or time-consuming. We have options that make transitioning to PestPac seamless for anyone, regardless of business size, data integrity or time commitment.

Self-serve or partner with WorkWave's data conversion team to complete data migrations

Data Conversion

The self-service utility guides you through loading your data into PestPac on your own. If your data is too large or complex, partner with us to develop and execute a plan to map your business into the new system. Once you obtain your data from your former software provider, data mapping will occur and a draft database will be delivered for your review and approval. Once approved, your production database will be available.

Dedicated implementation specialists guide you through the entire process

Implementation Kick-Off Meeting

You and your implementation specialist will review your current business practices, make recommendations based on best practices, set expectations around milestones, review available resources and terminology, gather data to guide the conversion and discuss your expected outcomes. Additionally, you will Identify how your current business processes will continue to run during the implementation and training processes.

Online learning and weekly meetings with dedicated implementation specialists

Blended Learning (Combination of Self-paced & Assisted Learning)

We know not everyone learns the same way. We offer a blended approach to ensure optimal comprehension of the software through self-paced online training coupled with assisted learning sessions.

Self-Paced 24/7 Online Learning: Enroll in an onboarding learning path and build your foundational software knowledge immediately. Leverage the 24/7 WorkWave University (WWU), where each course in the structured path guides your learning and explains the what, why and how of PestPac.

Focused Weekly Sessions: Weekly meetings with your dedicated implementation specialist complement and reinforce your online learning, ensuring you can quickly learn how to apply PestPac in your environment.

Post-data conversion warranty and support

Go Live

Once the core PestPac training and data conversion is complete, it is time to go live. For four weeks post-conversion, your data conversion analyst will continue to work with you to ensure a successful transition and address any migration issues.

Post-implementation customer support (live chat) for no additional cost

Post-Implementation Check-Ins and Graduation

Your implementation specialist will check in on your progress for roughly two weeks after you have completed your online training and weekly sessions (based on your contract) to ensure you are ready get the most out of PestPac software and graduate to Support.

Access to Community support and resources

Ongoing Education

Free access PestPac knowledge resources, such as our online learning platform (WorkWave University) and our knowledge base with webinars and setup/usage guides (Community) help aid in the setup and adoption of your new software. You'll also receive an annual invitation to WorkWave's Beyond Service User Conference.

Industry experts help you become the Best in Pest

Professional Services

Our industry experts are available for consulting services and to share software best practices to grow your business, service more customers and earn more revenue.

Most of our customers are up and running in 6-8 weeks. Timeline is dependent on conversion complexity and mutually agreed upon milestones.